get my PARKING
where mobility begins

RIVER LANDING
SHOPS & RESIDENCES

Transforms Parking

with AI-Powered *EXPRESSLANE*

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Case Overview

Location: River Landing Shops & Residences, Miami, FL

Parking Spots: 2,500+

Lanes: 18

River Landing Shops & Residences, Miami is a premier mixed-use destination blending retail, dining, office, and residential spaces. With a focus on creating a vibrant community, River Landing is committed to delivering exceptional experiences for its visitors and tenants.

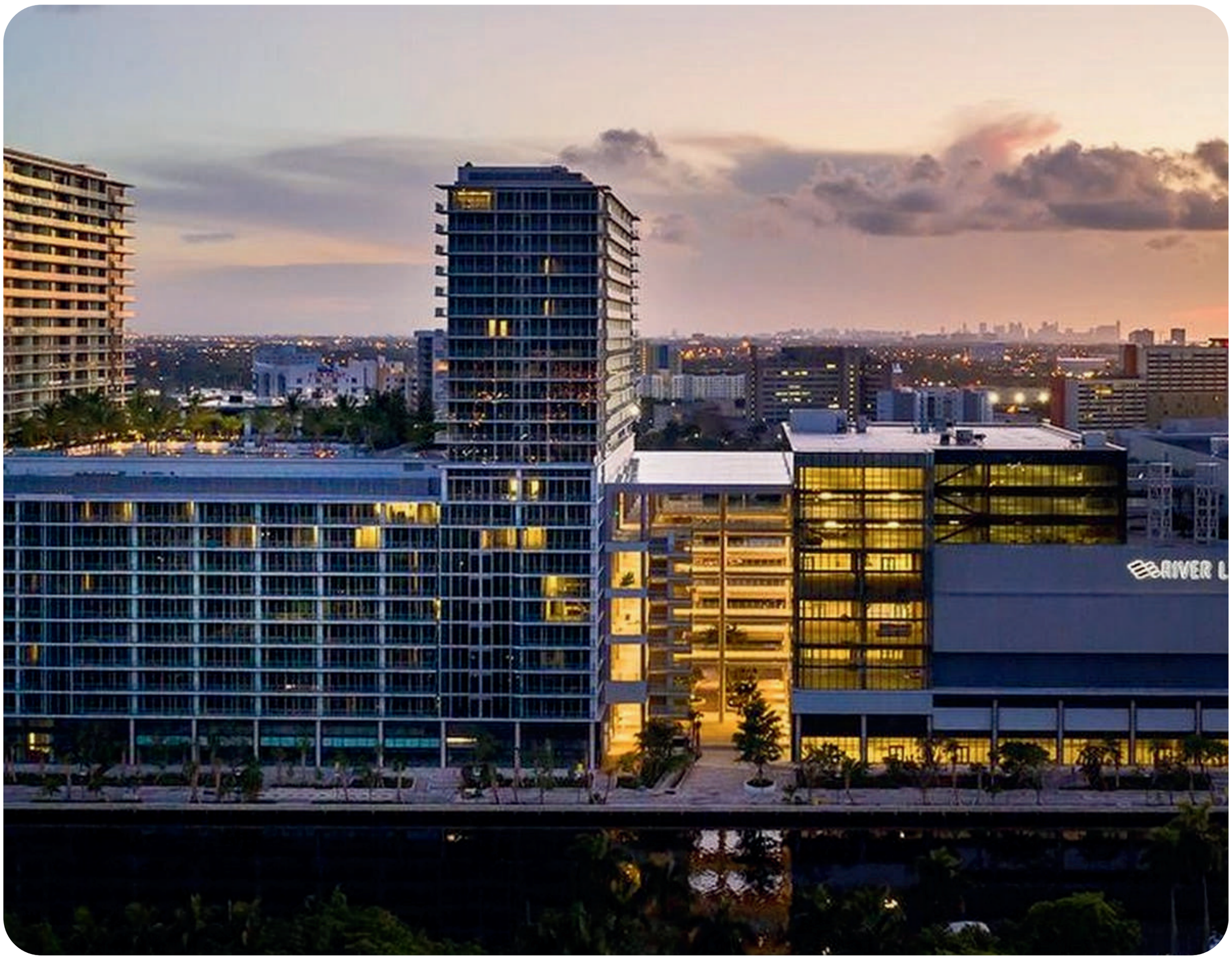
The Challenge

River Landing Shops & Residences wanted a modern, frictionless parking experience that’s easier to manage. Their multi-storey parking facility sees a lot of footfall, with retail staff, office parkers, residents, and guests to the shopping centre parking regularly.

Their parking used a Pay-and-Display system that relied on paper tickets and manual validations, leading to inefficiencies:

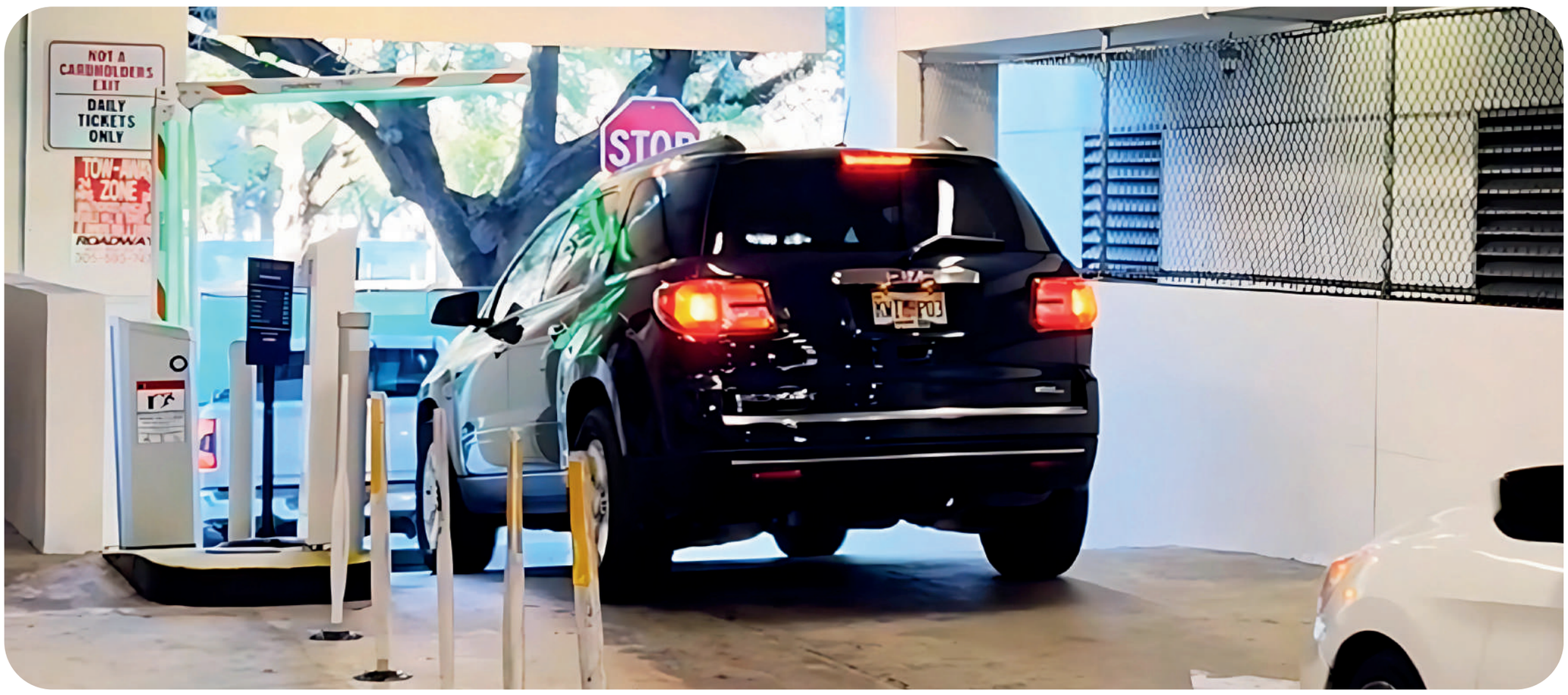
- **Slow entry/exit and high traffic** caused by ticketed parking
- **Complex validation** process for retail and corporate partners
- Permit management via **access cards** for employees and residents
- **Limited digital payment options** due to outdated tech
- Tickets required **500kg+ paper annually** and additional labor

River Landing was looking for a solution to speed up parking with digital payments, validations, and permits. They also wanted a solution that would let them keep their hardware to reduce costs and environmental waste.



The Solution: Get My Parking's ExpressLane

GMP's ExpressLane transformed River Landing's parking with an AI-powered, ticketless system that retrofitted their existing infrastructure—no costly hardware replacements needed.



Key Features Implemented

A Fully Digital Parking Experience

- A white-labeled mobile app for parkers.
- Scan-to-Pay via QR codes for on-the-go parking
- Tap a credit card to pay at the exit lanes
- Custom and digital signage

AI-powered LPR with Real-Time Fixes

- AI-powered LPR with Real-Time Fixes
- AI fixes misreads instantly, making parking 3x faster
- Sessions identified by license plate - the LP is the ticket!
- Improved session accuracy up to 99.8%
- Tools to manage gates and lanes remotely

Paperless Validations & Permits

- Self-serve portals for retail/offices to validate parking
- Many ways to validate parking, including scan to validate
- Digital permits for employees, residents, and tenants
- Automated invoices for validations and permits

Results: A Faster, Smarter Parking Experience

Within a month of going live, River Landing saw:

180k+
transactions

5500+
daily parking sessions

7700+
digital validations

Why River Landing Chose Get My Parking

- **Hardware-light, CapEx-light** – No need to replace existing equipment.
- **Sustainability-focused** – Retrofitting reduces e-waste.
- **Scalable & future-ready** – Supports EV charging, connected vehicles, and mobility hubs.

By going digital with AI, River Landing has set a new standard for smart parking experiences —delivering speed, convenience, and efficiency while cutting costs and environmental impact.

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Ready to transform your parking operations?

Get a demo today!

Contact us!

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www.getmyparking.com

Scan QR Code